
AI & Automation Intern / Junior Specialist

Location: Ho Chi Minh City (Hybrid/On-site)

Department: Innovation

Reports to: Head of Innovation

About Us:

SoBanHang is Vietnam's leading platform helping millions of small business owners thrive through digital transformation. We provide smart, easy-to-use tools for sales, expense management, and invoicing—empowered by automation and AI.

We're building an AI-powered company where automation enhances everything—from customer support and marketing to data analytics and internal operations.

To gain a better understanding of our company, please visit:

- Official website: <https://sobanhang.com/>; <https://finan.one/vn/>
- Official LinkedIn: <https://www.linkedin.com/company/finanme/>

Role Summary:

We're hiring a talented final-year student or fresh graduate with a strong foundation in computer science, web/data programming, and an eagerness to solve real business problems. You will help us design and build automation systems and AI agents that drive efficiency and unlock new capabilities for our teams and customers.

Key Responsibilities:

- Analyze business workflows across departments like Customer Support, Marketing, Finance, and Sales.
- Build automation tools using Python, APIs, and platforms like n8n or Zapier.
- Develop and deploy AI-powered agents for chat support, content generation, and analytics.
- Integrate LLMs (OpenAI, Claude, open-source) into internal tools and customer-facing systems.
- Collaborate with cross-functional teams to identify automation opportunities and deliver solutions.
- Document, test, and optimize automation pipelines



FINAN COMPANY LIMITED.

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What We Look For:

- Strong programming skills (Python or JavaScript preferred).
- Experience with APIs, webhooks, and basic web/data systems.
- Understanding of LLMs and automation tools (e.g. LangChain, vector databases, n8n).
- Good English communication skills.
- Strong analytical thinking and problem-solving ability.
- Self-motivated, curious, and eager to learn fast
- Alignment with our core values:
 - Ownership: You take responsibility and deliver results
 - Candor: You speak truthfully and receive feedback openly
 - Teamwork: You collaborate, support, and elevate others
 - Active Learning: You grow fast and help others grow
 - Embrace Challenges: You thrive in uncertainty and move forward

What You'll Gain:

- Work on meaningful real-world problems that impact thousands of businesses.
- Exposure to business systems, AI tools, and product-building at scale.
- Mentorship from senior engineers and product leaders.
- Clear path to full-time employment based on performance.

Why You'll Love Working Here:

- Comprehensive benefits – Full insurance coverage, lunch & parking allowance, and additional support.
- Attractive compensation – Competitive salary (negotiable) with performance-based bonuses.
- Exciting start-up environment – Work with experienced leaders in a fast-paced, innovative team.
- Career growth – Take on new challenges, sharpen your skills, and make a real impact. Training support and clear career progression.
- Flexible & fun workplace – Modern office, flexible hours, and remote-friendly options.
- Team bonding & celebrations – Company birthday events, parties, Happy Hour, and annual team trips.